# "WPA's TELEPSYCHIATRY GLOBAL GUIDELINES: COMPETENCIES AND CHALLENGES"

**Description:** Telepsychiatry (TP) is the best documented Digital Mental Health application. It refers to the use of videoconferencing in provision of mental health services at a distance.

This course is based on "WPA Telepsychiatry Global Guidelines" published in February 2020. It is designed to help participants build knowledge about the basics of remote assessment and/or treatment to meet the requirements of core competencies related to TP. The course will provide participants with skills necessary to use TP in daily practice.

## Prerequisite knowledge required from participants to attend the course:

(No) experience in videoconferencing. Reading the suggested articles.

#### **Outline:**

## Part 1.

- 1. Historical review of TP
- 2. Patients' and professionals' attitudes toward TP
- 3. TP impact on therapeutic relationship
- 4. TP evidence and practice

#### Part 2.

- 1. How to set up a standardized TP service (equipment, the room, development of a protocol, ethical considerations; specific populations and settings i.e. clinically supervised vs unsupervised settings; primary care settings; in- and outpatient facilities etc).
- 2. Advantages and disadvantages of home-based and institution-based TP.
- 3. Cultural, geographic and international themes.

#### Part 3.

- 1. DO's and DONT's related to remote consultations:
- Pre-session preparation and "framing".
- Legal and regulatory issues: informed consent, privacy, and confidentiality.
- Getting started with patients: adjusting personal and professional styles
- During and after the TP session

### **Course director: Davor Mucić**

# Experience / expertise in the related field

Davor Mucić (DM) is a psychiatrist with over 20 years of experience in the application of TP in daily clinical practice. DM is founder and former chair of Telemental Health Section within EPA and a current chair of the Section on Informatics within WPA. DM is the main author of the WPA's Telepsychiatry Global Guidelines".

## Suggested reading:

- 1. WPA Telepsychiatry Global Guidelines, 2021. *Available at:*<a href="https://3ba346de-fde6-473f-b1da">https://3ba346de-fde6-473f-b1da</a>
  536498661f9c.filesusr.com/ugd/e172f3 19ce700c2a1f484b98efdcaf02c3c6ff.pdf
- 2. Hilty DM, Chan S, Torous J, et al. A framework for competencies for the use of mobile technologies in psychiatry and medicine. *JMIR Uhealth Mob Health 2020; 8(2). Available at: http://mhealth.jmir.org/2020/2/e12229/.*
- 3. Shore J.H., Yellowlees P, Caudill, R. et al. Best Practices in Videoconferencing-Based Telemental Health April 2018. *Telemedicine and e-Health*, *Vol. 24*, *No. 11.*, 2018. *Available at:* <a href="https://www.liebertpub.com/doi/full/10.1089/tmj.2018.0237">https://www.liebertpub.com/doi/full/10.1089/tmj.2018.0237</a>
- 4. Mucic D. Transcultural telepsychiatry and its impact on patient satisfaction". *Journal of Telemedicine and Telecare 2010; 16: 237–242. Available at:*<a href="https://davormucic.com/academic-papers/">https://davormucic.com/academic-papers/</a>
- 5. Mucic D. International Telepsychiatry, patient acceptability study". *Journal of Telemedicine and Telecare*. 14:241-243, 2008. Available at: <a href="https://davormucic.com/academic-papers/">https://davormucic.com/academic-papers/</a>
- 6. Mucic D. Training in Telepsychiatry. *In: Edmond H. Pi, Tan Chay Hoon and Marc H.M. Hermans (Eds). Mental Health and Illness Worldwide. Education about Mental Health and Illness , Springer publisher, 2018. Available at:*<u>Training in Telepsychiatry</u>
- 7. D. Mucic, J. H. Shore, D. M. Hilty, K. Krysta, M. Krzystanek. Lessons Learned or Forgotten? Impacts of COVID-19 on the Future Direction of Global (e-)Mental Health Care. Current Psychiatry Reports (2021) 23: 86. Available at:

  <u>Lessons Learned or Forgotten? Impacts of COVID-19 on the Future Direction of Global (e-)Mental Health Care</u>